

TERMS AND CONDITIONS

LPG Gas Installation Package (SANS 10087 Compliant – South Africa)

1. Scope of Supply

The Package includes the supply of the following components:

- Gas Cage (Cylinder Housing compliant with SANS requirements)
- 4kg/hour Inline Regulator (SANS approved)
- 10 meters of 16mm LPG Pex-Al-Pex Gas Pipe (SANS compliant)
- 15 x 26mm Holder Bat Brackets
- 5 x 1216 Elbows
- 1 x 1216 Shut-off Valve
- 1 x 1216 Brass Pressure Testing Point
- 2 x Hose Clamps
- 2 meters Orange LPG Gas Hose (LPG-approved standard)

Only the above-listed materials are included unless otherwise agreed in writing.

In the unfortunate event of Any parts be missing from the installation box, the customer is to contact Stargas directly with a video of Proof that the package was opened and the parts were missing. Failure to supply proof of this in video format will result in Stargas voiding its obligation to replace these parts. Stargas guarantees that all packages have been checked and sealed with all the above parts in the box.

2. Compliance with SANS 10087

All work will comply with SANS 10087-1:2024 (or latest revision).

Installation will also comply with:

- Occupational Health and Safety Act (Act 85 of 1993)
- Applicable municipal by-laws and fire regulations

Only approved LPG components will be used.

3. Installation Standards

Installation must be carried out by a registered LPG installer and must include:

- Correct pipe sizing and routing
- Secure mounting and support of piping
- Proper ventilation and cylinder placement
- Safe distances from ignition sources, openings, and boundaries

4. CYLINDER SAFETY DISTANCES

Minimum distances:

- 1m from doors/windows
- 1m from boundaries
- 5m from electrical sources
- 2m from vents
- Avoid low-lying areas

Cylinder Safety Distance Diagram:

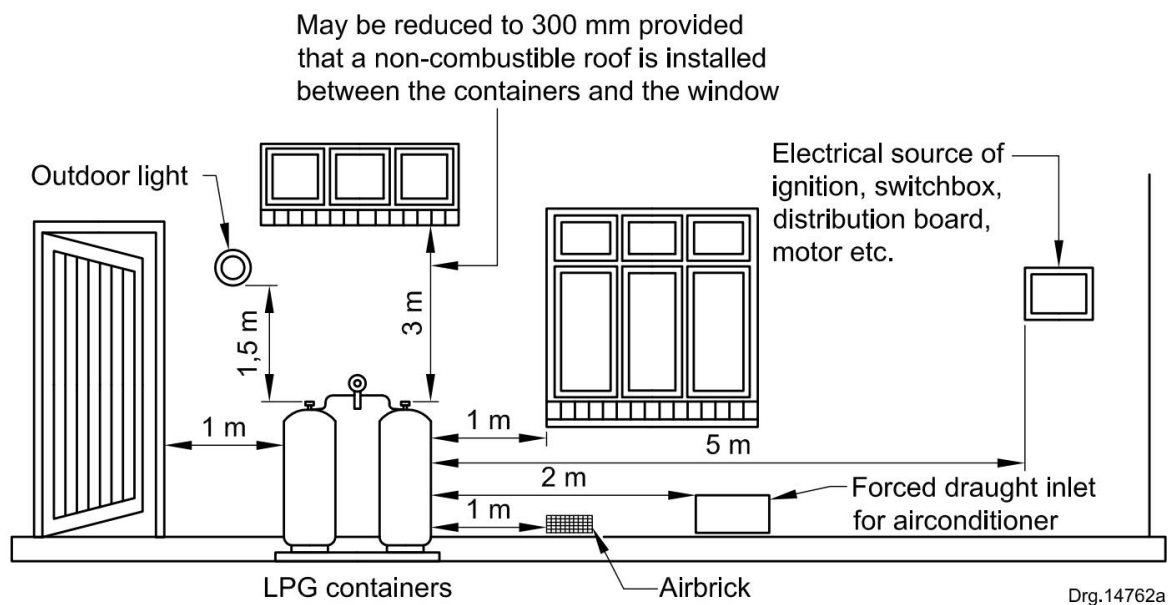


Figure 6 — Minimum distances (electrical, doors, windows and other openings)

- e) where a roof is installed over the cylinders there shall be sufficient space above the cylinder valves to facilitate the exchange of cylinders. Roof structures of concrete shall not be installed above the manifold or cylinder (see also 8.3.9).

5. Pressure Testing and Commissioning

A pressure test will be conducted on completion of installation.

The system will be checked for leaks and proper operation before handover.

Gas will only be introduced once the system passes all required tests.

6. Certificate of Compliance (CoC)

A LPG Gas Certificate of Compliance (CoC) will be issued upon successful completion only in the event of using Stargas PTY Ltd. Stargas will not be held liable nor responsible for the C.O.C for any work done by another contractor.

The CoC confirms compliance with SANS 10087.

Any alterations after issuance will void the CoC.

The C.O.C will be voided should the customer participate in any illegal gas purchases from non-registered gas suppliers(Roughs).

7. Customer Responsibilities

The Customer agrees to:

- Provide safe and unobstructed access to the installation site
- Ensure compliance with property regulations
- Not tamper with or modify the installation
- Arrange for annual inspection and maintenance (To Be Charged Separately)
- Ensure cylinders used are compliant and within test date

8. Exclusions

Unless specifically included in writing, the following are excluded:

- LPG cylinders and gas refills
- Gas appliances
- Electrical or plumbing work
- Structural or civil work
- Additional Maintenance due to damages on material (Non – Maintenance)
- Additional piping beyond 10 meters
- Compliance upgrades to existing installations

9. Pricing and Payment

Pricing is based on standard installation conditions.

10. Warranty

Installation workmanship has a warrantee for 24 months when done by Stargas PTY Ltd only.

Manufacturer warranties apply and are the responsibility of the customer to make sure what these warrantees are at time of installation.

Warranties are voided in any case of misuse, tampering, wear and tear.

Any damage caused by or during transport will void the warrantee and it will be the responsibility of the customer to claim such damages from the courier company in question.

11. Safety and Legal Compliance

The Customer must follow LPG safety requirements.

In case of a gas leak:

- Shut off gas supply
- Ventilate the area
- Avoid ignition sources

12. Liability

The Contractor or Stargas is not liable for damage caused by third-party interference, non-compliant equipment, or lack of maintenance.

Liability is limited to the contract value.

Stargas will not be held responsible for any damage or injury caused by the parts supplied in this package. The customer/contractor/courier or any other persons hereby agrees that he will work carefully and with full knowledge of how to handle the package and its contents. Should the persons in question feel they are unable to do so in a safe manner, they are to contact a qualified person to assist them.

13. Delays

The Contractor/supplier or manufacturer of the package will not be held responsible for delays due to weather, material shortages, or site access issues or any other reason whatsoever. Stargas will do its level best to ensure all packages are delivered within the agreed delivery time.

All Vouchers – Apply at your local Stargas only, voucher are not redeemable for cash. Vouchers received in areas where there is no presence of a Stargas outlet will not be redeemable at ANY other gas company nor may a client request Stargas to cover the bill of the voucher at another gas company.